



UPDATE TELEPHONE ENTRY SYSTEM APPLICATION

Date of Request: _____

Name of Owner: _____

Address of Property: _____

Telephone Number: _____

Email address: _____

Please do not hide _____ hide _____ my name in the keypad.

There are *two entries per household that are* available. The system accepts long distance numbers, landlines, and cell phones.

The purpose of the gate is to deter unauthorized people from entering the property.

How to use the system: You will be assigned a three-digit access number and it will be emailed to you. When a visitor comes to visit you after guard hours, they will press your assigned number into the key pad. Your phone will ring, when you answer your phone you will hear your guest and your guest will hear you. After you confirm you want to allow access to this person, press 6 on your phone. The arm will raise and the gate will open. If you do not wish to allow access hang up your phone.

Please give the system a practice run before depending on it. Do not open the gate to strangers. Remember, you are responsible for the actions of anyone you let in the community. The keypad software records all cards/remotes/keypad entries that are being used and the surveillance cameras record vehicles entering and leaving the property.

A few of our T-Mobile residents have had difficulty getting the system to work with their phones. The tech at DoorKing has said that you would want to call your phone's tech support and tell them it has to do with the DTMF setting. They have suggested calling tech support instead of the store if you have that option.

By signing this request, I agree that I have read and understand the responsibilities of the use of the gate access policy and procedures guide.

Signature of resident requesting update: _____

-- FOR OFFICE USE ONLY --

Date Completed: _____ Number assigned: _____ Completed by: _____

06/21/22

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